



Restaurant Association  
Snapshot Survey

# Viewpoints on Safety & Security

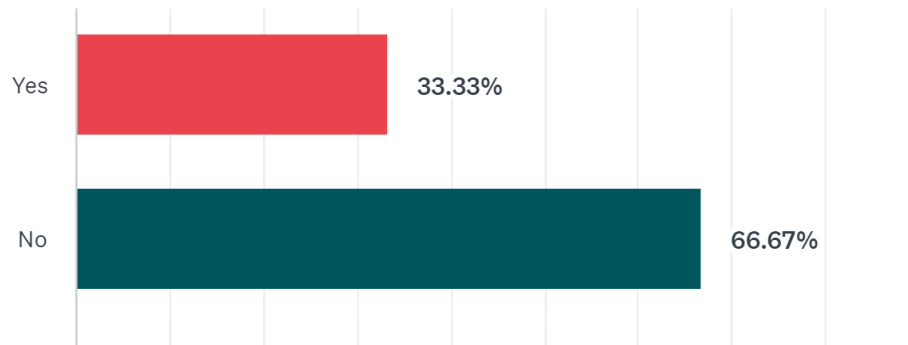
NATIONWIDE & AUCKLAND

MAY 2024

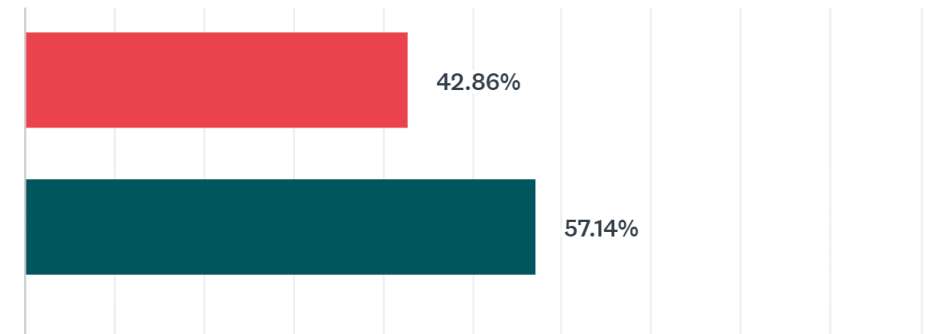
[www.restaurantnz.co.nz](http://www.restaurantnz.co.nz)

## Q.1. Has your business been the victim of crime in the last 6 months?

### NATIONWIDE

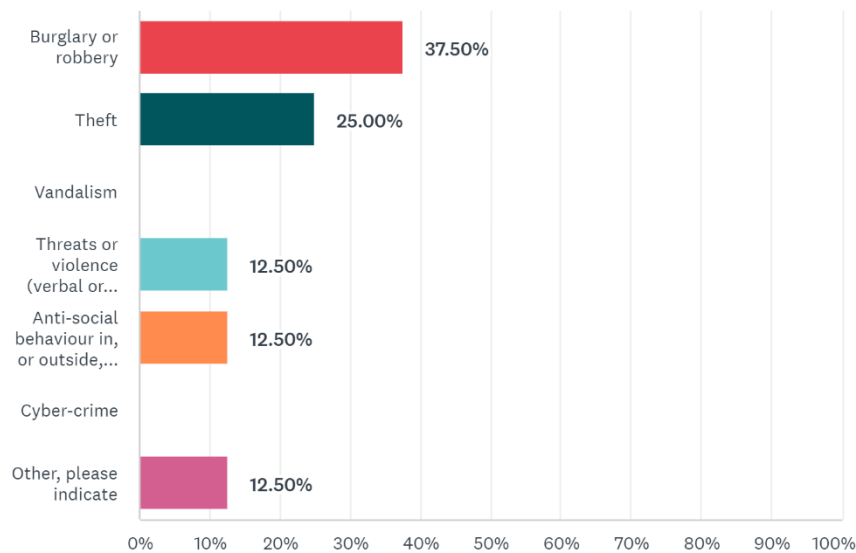


### AUCKLAND

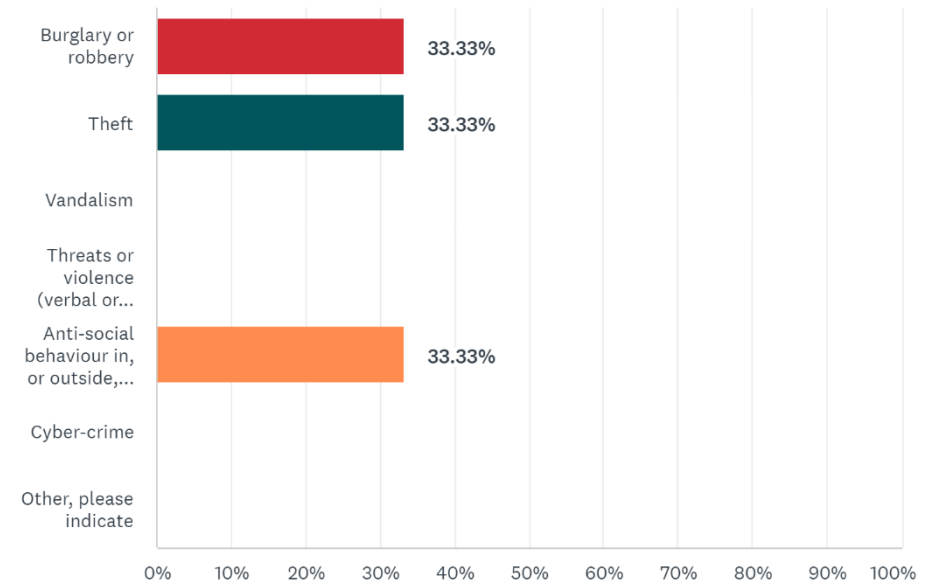


## Q.2. If yes, please indicate the type of crime experienced?

### NATIONWIDE

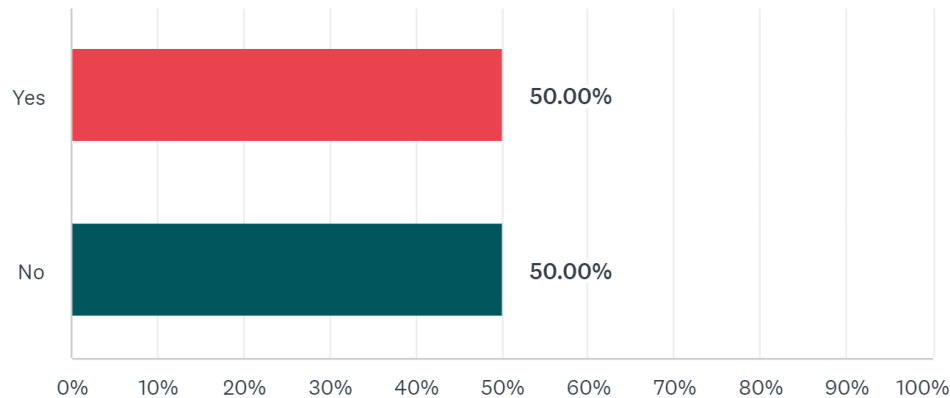


### AUCKLAND

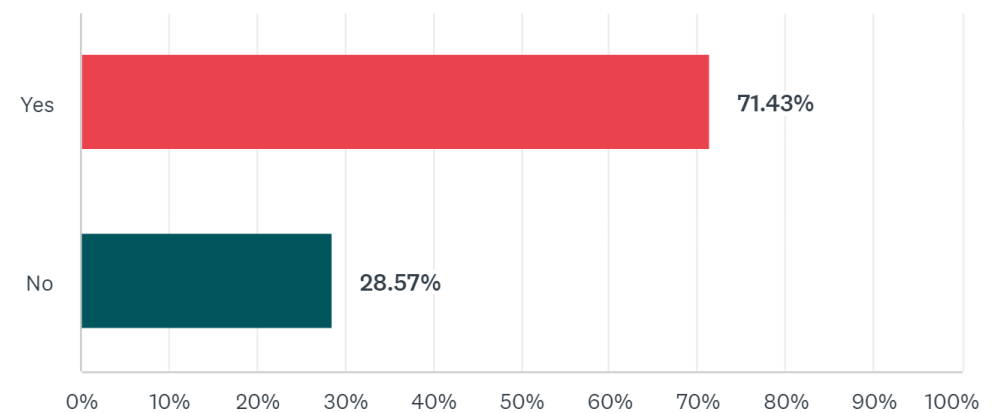


## Q.3. Have you noticed an increase in crime in the area of your business in the last 6 months?

### NATIONWIDE

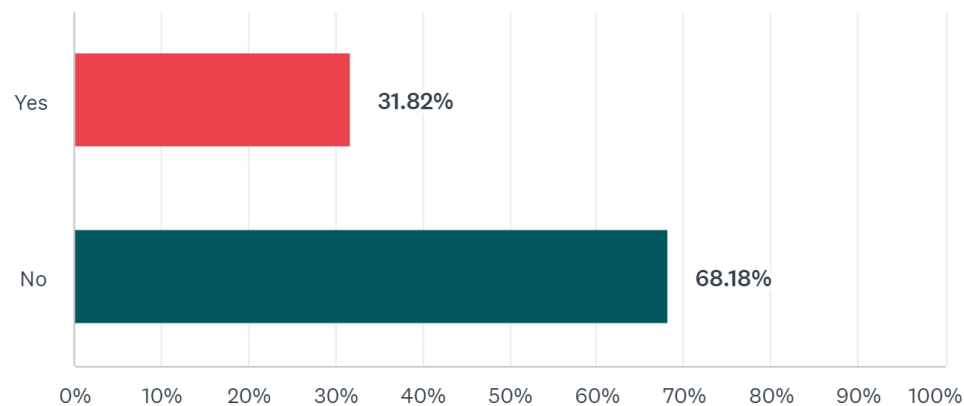


### AUCKLAND

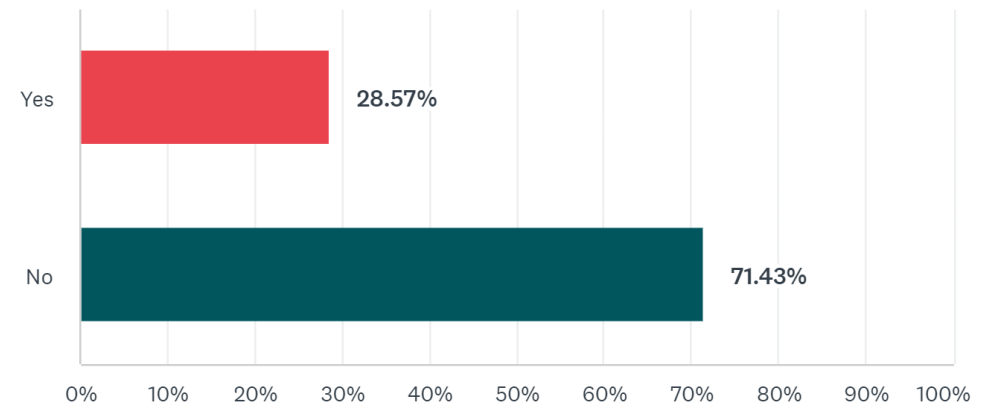


## Q.4. Have you noticed an increase in aggressive behaviour by customers, or others, at your business in the last 6 months?

### NATIONWIDE

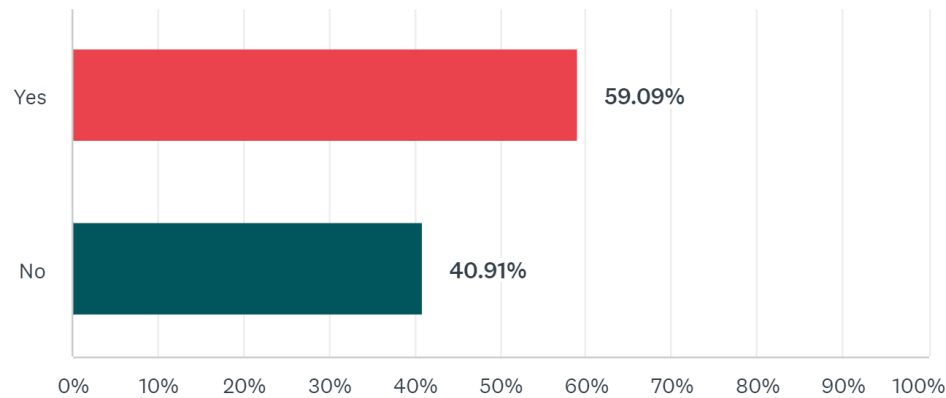


### AUCKLAND

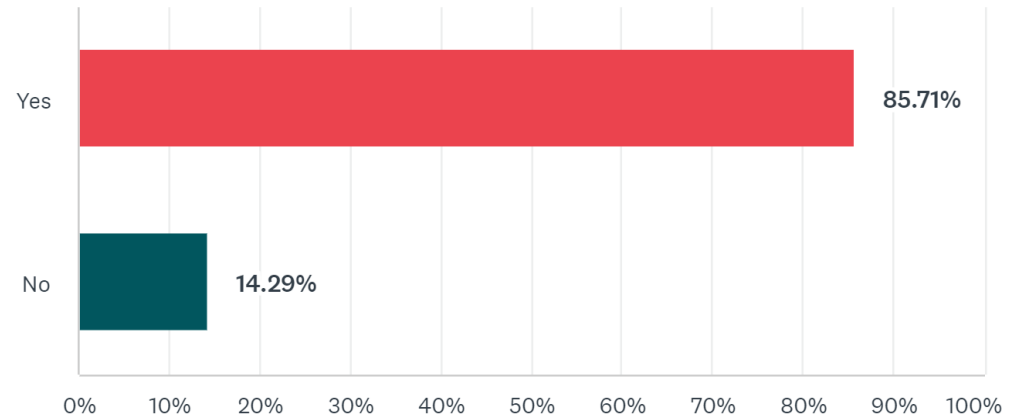


## Q.5. Are you currently concerned about security for your business?

NATIONWIDE

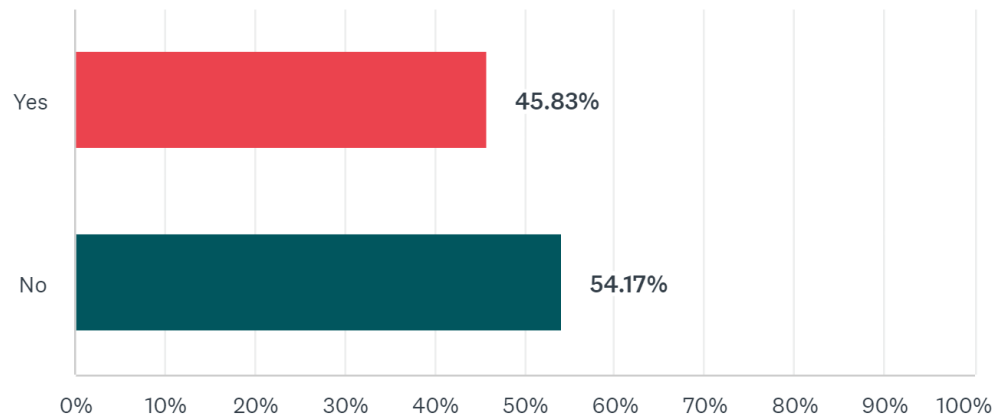


AUCKLAND

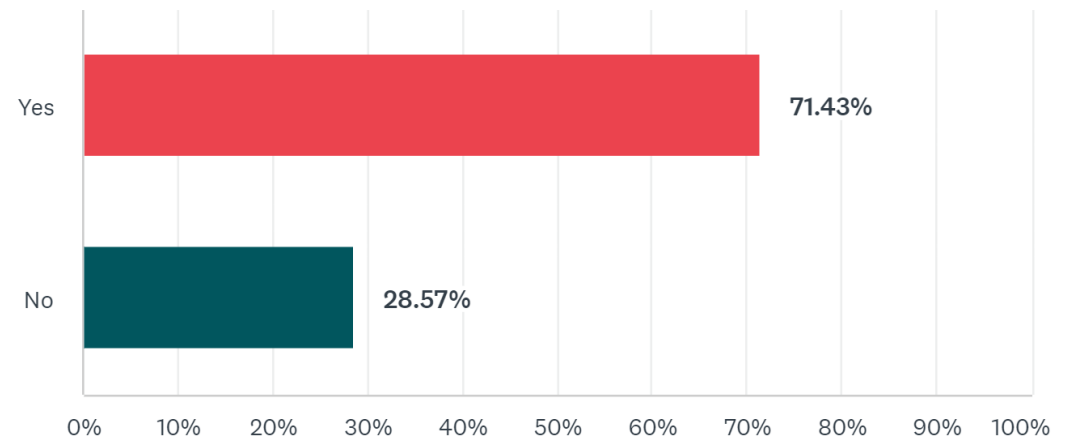


## Q.6. Are you concerned for the safety of yourself and your staff when travelling to and from work?

NATIONWIDE



AUCKLAND



---

## selected final comments:

We need tighter police patrols in Auckland Central and around Karangahape Road. Some accommodations [in CBD] are housing a lot of unpleasant people, also overall the amount of homeless and drug/alcohol induced people around the Central Akl areas, is becoming a much more deeper concern for businesses and people visiting or living in Central Auckland. The bar next to us was broken into a few months ago. I am not confident we will survive.

---

We need more proactive policing and action against youth crime.

---

More Police Presence.

---

More Police on the streets at night. We make sure our staff are either picked up or not walking too far. If we are worried we drop them off.

---

Cost of living will eventually result in a rise in crime. Our break in recently they only wanted Cash and took nothing else.

---

All of our break ins have been while we were closed. But for anyone getting targeted while open a seminar on how to deal with a robbery would really help.

---

[In the area where my business is located] we have no local police presence - more sooner than later something awful is going to happen.

---

Over the past 6 months ago our Hawke's Bay business has been broken into twice. The small value of the theft has meant that it is pointless claiming on insurance. However, the presence of the Napier Assist (with police assistance) in the area has been a strong step to discourage anti-social behaviour.

---

We were broken into multiple times over a short period of time. Targeted by the same people.

---

Theft and vandalism has increased, added security cameras but police don't have time to follow up on it, so no point in even making a police report . We now have to keep a petrol can to fill our catering van for use as the petrol is siphoned out and it's always empty.

---

I would like to see a greater police presence, especially during the weekends. It would also be appreciated if the police would arrive when an incident is reported, and subsequently follow-up with an investigation and holding those responsible accountable.

---

We are fortunate to live in a very safe community. There is concern locally about the amount of 'P' being sold/consumed but thankfully it has not come into our sphere at this point.

---

Unfortunately, it has become common knowledge in our area that the police will not respond to these incidents. As a result, most are no longer being reported. If, the police do respond, there is no follow-up or investigation. This inaction has forced the business owners to perform these duties, which, in turn, has the potential of putting them in harms way.

---